

We at Basic-Fit hope you enjoy working out and encourage your friends & family to join you at our clubs. Training and motivating your circle to train helps you to create a habit and stay fit. You can get a reward if you recommend us and, together with the referred person, complete a Successful Referral.

## MEMBER GET MEMBER – TERMS & CONDITIONS

As a participant in Basic-Fit's Member Get Member Program, you are subject to the following Terms & Conditions:

### 1. ELIGIBILITY

- 1.1. The Member Get Member Program is limited to active Basic-Fit members only, with the exceptions foreseen below.
- 1.2. Basic-Fit members with prepaid memberships, Flex memberships and/or All-In memberships do not qualify for the Member Get Member Program
- 1.3. This program is not available to members who are registered as a "friend" of an active member.
- 1.4. This program is available exclusively online.

If you comply with all the above, you qualify as an "**Existing Member**".

### 2. STEPS TO FOLLOW AND BENEFIT FOR THE EXISTING MEMBER

- 2.1. After verifying that a Successful Referral was made, the Existing Member is granted a reward described in the Basic-Fit app and/or website.
- 2.2. In order to receive the reward, the referred new member must:
  - Sign up and become a new Basic-Fit member through the *Refer a friend* link shared by the Existing Member;
  - Sign-up to a one-year membership. Flex memberships do not qualify;
  - Successfully make the first payment of the membership;
  - Be a member for, at least, twenty (20) days;
  - Comply with our Terms and Conditions.

If the above conditions are met, this would qualify as a "**Successful Referral**".

- 2.3. The reward will be available and/or applied to your next billing cycle following the Successful Referral. For example, if your current 4-week billing cycle goes from the 1<sup>st</sup> of July until the 29<sup>th</sup> of July and a Successful Referral is made on the 14<sup>th</sup> of July (this is, once we have verified that 20 days have elapsed since the new member has made their first payment), the reward will be applied to your

next 4-week period (from the 29<sup>th</sup> of July until the 26<sup>th</sup> of August). For instance, if the reward consists of a 4-week period for 0 € the period from the 29<sup>th</sup> of July until the 26<sup>th</sup> of August will be for 0 € plus the price of the add-on's that, if any, you have contracted. If, the reward consists of a discount of 10 €, such discount will apply in the next 4-week period. If the reward consists of a bottle, the reward will be available in the next 4-week period.

- 2.4. The Existing Member is the only participant who benefits from the reward.
- 2.5. You can benefit from up to a maximum of three (3) Successful Referrals per year of your contract and, therefore, a maximum of (3) three rewards for each contractual year. Rewards will be cumulative so, if multiple referred people successfully become new Basic-Fit members and comply with points stated in point 2.2, you will receive multiple rewards. Rewards are cumulative but you can only benefit from one reward per each billing cycle.
- 2.6. For three (3) Successful Referrals per year, as an Existing Member you can benefit from 3 Rewards, plus a Smart Bike. In that case, the existing Member will receive an email voucher code from Basic-Fit for the smart bike, with which the existing Member can purchase the smart bike via the webshop. Existing Member must then pay a payment of €0.01, for verification. The delivery of the smart bike and the use of the Home App is free of charge. This promotion is valid while stocks last. This Member-Get-Member offer is non cumulative with any other offer from Basic-Fit.
- 2.7. Any rewards that affect the price of your subscription that you earn under this program will be automatically credited against upcoming monthly membership fees due under your active Basic-Fit membership (and will not count against any past-due amounts). If the accumulated rewards you have earned exceed the amount you owe Basic-Fit, for example, because you only have one month of membership left, you will lose the difference.
- 2.8. Any rewards earned during a freeze of your membership (for instance due to injury) will be applied at the next available billing cycle once you unfreeze your membership. If you cancel your membership, you will lose any rewards and will not be able to claim them in the future, even if you rejoin.
- 2.9. The new member can only be referred by one Existing Member. If referred by several ones, the link used will determine the benefit.
- 2.10. The reward is non-transferable and no cash refundable.
- 2.11. By using Basic-Fit's Member Get Member Program you are acknowledging and accepting these terms and conditions in their entirety.
- 2.12. You will be able to see on your Basic-Fit app the referrals you made and their status (under review, accepted or refused).

### **3. STEPS TO FOLLOW AND BENEFIT FOR THE REFERRED NEW MEMBER**

- 3.1. If you've been referred by an Existing Member to become a new Basic-Fit member, you can sign up online through our website using the link that the

Existing Member will share with you. You simply need to complete the online signup process.

- 3.2. By becoming a Basic-Fit member, you acknowledge and accept our Terms and Conditions and House Rules.

#### **4. RIGHTS OF BASIC-FIT**

- 4.1. Basic-Fit may modify, change or withdraw the choice of referral reward at any time, at our sole discretion.
- 4.2. Basic-Fit has the final decision to qualify the referral as a Successful Referral based on the above criteria.
- 4.3. Basic-Fit reserves the right to cancel the Member Get Member Program or to change these Terms & Conditions at any time in its sole discretion.
- 4.4. Basic-Fit reserves the right to discontinue access to the Member Get Member Program to any person who uses the program in an abusive manner, breaches any of these Terms & Conditions or violates any law or regulation.
- 4.5. Basic-Fit has the right to refuse entry to anyone who does not follow our General Terms and Conditions and the House rules. To find out more about these rules please check our website.
- 4.6. If you have any doubts about this Member Get Member program, please ask customer support.